

News...

from the office of State Rep. Stephanie Kifowit

FOR IMMEDIATE RELEASE:

August 28, 2015

FOR MORE INFORMATION:

State Rep. Stephanie Kifowit

630-585-1308

Kifowit Successful in Protecting Online Ticket Buyers

AURORA, Ill. – Next time you go to purchase tickets online for the Paramount Theater in Aurora, you will be better protected thanks to legislation sponsored by state Rep. Stephanie Kifowit, D-Oswego, that was recently signed into law.

“When I became aware of local residents being victimized by online ticket scams, I began working to strengthen the protections offered to those who purchase tickets from brokers and resellers,” Kifowit said. “These new guidelines will make purchasing tickets online a more transparent and honest process, while helping protect the integrity of local concert venues.”

Kifowit’s Law Public Act 99-0431 creates a number of protections for consumers who purchase tickets in Illinois from online brokers and resellers. These businesses are now required to include a refund policy for both the ticket and shipping and handling fees. They must also state they are not the event venue box office or its licensed ticket agent, and that lost or stolen tickets may only be reissued by the broker or reseller. This seeks to rectify an issue Paramount Theater and other theaters were having where concert goers were showing up expecting to be reissued tickets. Because these tickets had not been purchased from the event venue, but from a third party, the event venue was not authorized to release tickets, leaving concert goers locked out of their event and unable to receive a refund.

“We couldn’t be happier about the ticket broker bill,” said Tim Rater, president and chief executive officer of the Paramount Theatre & RiverEdge Park. “We also couldn’t be more grateful for Rep. Kifowit’s diligence in working on the Bill and working so hard to get it passed. This new law will not only help educate and protect our patrons, but patrons of all theaters and concert and sporting venues in Illinois.”

For more information, please contact Kifowit’s constituent service office by phone at [630-585-1308](tel:630-585-1308), by email at Stephanie.Kifowit@att.net, or by visiting www.ILDistrict84.com.